Anna Lubarska

Assessment of accessibility of tourism space for people with disabilities

This dissertation addresses the topic of accessibility of tourism space for people with disabilities. Its objectives include the identification of policy assumptions on the accessibility of tourism space for people with disabilities, the identification of practices that increase the accessibility of tourism space and solutions to increase such accessibility in Poland. In addition, the work also has a methodological aim, which is to create a catalogue of criteria for evaluating the accessibility of tourist space for people with disabilities, which 1) will be a self-evaluation tool for managers of tourist facilities 2) will support the process of improving the universality and quality of the tourist offer. In the theoretical aspect, the study provides recommendations for the creation of a model of tourist space accessibility. The research used methods such as desk research, inventory, expert method and interview method. The results indicate the need to systematise accessibility issues and the need for cooperation between stakeholders in developing criteria for evaluating accessibility, in order to include key and relevant elements in this evaluation.